



## MOGOGO WARRANTY

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Mogogo products are manufactured according to the highest quality and workmanship standards.

Mogogo makes every reasonable effort to ensure that our products are free from defects in workmanship, materials and design.

Mogogo hereby undertakes that subject to the following exceptions and limitations, during the terms of the Warranty (as set forth below), it shall either repair, provide parts for self-repair, or replace, at its sole and absolute discretion, any components of the product(s), found to be defective in workmanship, material and/or design.

Product/Component	Warranty Duration
Bamboo Tabletop**	12 Months
BHP (High-Pressure Laminate with a Vertical Bamboo core)**	24 Months
Stainless Tops**	24 Months
All Metal Component (besides panels)*	12 Months
Blackboards*	12 Months
Adjustable foot/table legs**	12 Months
Woven PVC Mesh (Quick Cover)****	12 Months
Cardura fabric (Canopy Cover) ****	12 Months
Storage and transportation utility carts ****	12 months
Various mechanisms (e.g. CliX mechanism)*****	12 Months
Plexiglas***	12 Months
Casters**	12 Months
Mogogo Ice Bin (Only applies for Mogogo manufactured items) ****	12 Months

\* Warranty covers breakage (subject to reasonable use).

\*\* Warranty covers breakage, under max load capacity (subject to reasonable use).

for the complete max load capacity document, please go to [www.mogogo-buffet.com/docs](http://www.mogogo-buffet.com/docs)

\*\*\* Warranty covers breakage, not against scratches (subject to reasonable use).

\*\*\*\* Subject to reasonable use

\*\*\*\*\* Any tampering with mechanism will void the warranty

Mogogo is not responsible for any electrical equipment not manufactured by Mogogo. This equipment is covered under the manufacturer's warranty (e.g. heat lamps, lighting, induction equipment).

## **Warranty Coverage**

Mogogo LTD guarantees that our Tabletops will not delaminate or separate as a result of a manufacturing defect during the Warranty Period. Mogogo further guarantees that the Tabletops are free from material defects during the manufacturing process and when used for their intended indoor application.

This warranty does not cover damage or defects resulting from or in any way attributed to:

Variations in color

Markings

Patterns

Fading or darkening that naturally develop over time

Abuse, lack of maintenance, neglect, abnormal use or misuse, negligence, corrosive chemicals, shipping, and/or damage caused during shipping is the sole responsibility of the shipping company.

## **General Instructions, Exceptions to Warranty, and Limitations of Liability**

- The warranty is conditioned upon the use of Mogogo's products, in accordance with their specifications and user instructions. Any use of Mogogo's products not in accordance with the user or storage instructions or not for the purposes for which they are intended, shall result in the immediate loss of the warranty.
- Any negligent or intentional misuse or abuse of any Mogogo product shall result in the immediate loss of the warranty.
- The warranty is conditioned upon the installation of the Mogogo product in strict compliance with the product's assembly instructions. Any deviation from the assembly instructions may result in the loss of the warranty.
- The warranty is also conditioned upon proper maintenance, storage and repair of the Mogogo product. Improper maintenance, storage or repair, shall result in loss of the warranty.
- The warranty does not cover such components of any Mogogo product which by their nature are subject to ordinary wear and tear, such as, but not limited to, plastic and PVC parts, table lacquer, etc.
- The warranty also does not apply to any type of damage due to fire, flood, or any other unusual natural event.
- Unless otherwise agreed to by Mogogo, all costs of shipment of a defective component covered by this Warranty shall be made at the expense of the customer. Should Mogogo determine that the defect resulted from poor workmanship, defects in materials or design, it shall cover the costs of the shipment of the repaired, replaced or spare parts shipped back to the customer.
- Mogogo's sole liability is to repair, provide spare parts for the self-repair or replace the defective component of any Mogogo product(s), and in no event shall the company be liable for any indirect, consequential, incidental, or other losses created by or resulting from the use of any Mogogo product(s).
- Mogogo shall not be liable to provide a replacement product during the period of repair.
- The Warranty is not transferable. Therefore, any transfer of the product(s) from the original purchaser to any third party shall result in the cancellation of the warranty.

**In case of a warranty claim please approach your distributor with a proof of purchase.**

**This Warranty is between you and Mogogo. Mogogo does not make any other warranties expressed or implied, except as set forth in the above warranty.**

## TREATING MOGOGO PRODUCTS

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### **Maintenance for Bamboo Tabletops**

1. Remove dust with a soft cotton cloth.
2. Use Pledge (or similar) furniture spray, to clean.
3. Polish the surface by rubbing it, with a clean dry cotton cloth.
4. If a scratch is only in the finish (lacquer) and not in the Bamboo then buff into and not through the finish with #0000 steel wool. Then apply Pledge (or similar), leave for 2 minutes and then buff it again with a soft cloth. (Slight change of gloss may appear).
5. If there is major damage to a tabletop including numerous deep scratches you may want to consider replacing the tabletop either by turning it to the other side (as Mogogo plates are double sided) or ordering a new plate, as we supply spare parts.

Mogogo Bamboo Tabletops are made from 3 layers of bamboo and covered with layers of UV lacquer to achieve durability and a great look.

To extend the life of and enjoy the units for a long time, please follow the recommendations below:

- Please remember when you assemble or disassemble a unit to do it on a carpeted floor.
- Please use Mogogo special carts to store the units when not in use.
- Please treat corners with extra care to prevent damage.

Light - As with most natural materials, exposure to sunlight may affect the color.

Because bamboo is a natural fiber, variations in color naturally occur.

Temperature - Avoid extremes of heat and cold. Panels should be stored indoors.

Ideal temperatures for use and storage are between 65°F to 75°F / 18°C to 24°C

Moisture - Avoid extremes of humidity. Store away from water and off concrete flooring. Humidity controls should be installed and maintained at a constant 35% to 55% relative humidity. The storage environment's relative humidity should mimic the anticipated usage environment.

Extremely dry climates or environments that are not able to maintain a constant 35% to 55% year-round relative humidity are not appropriate environments. Very damp environments where material will come in contact with extreme moisture are also not appropriate for usage or storage.

### **Maintenance of stainless steel parts and panels**

Mogogo uses quality stainless steel, ideally with a horizontal brush, for a modern look.

1. Remove dust with a soft cotton cloth.
2. Use stainless steel wipes by Weiman (or similar).

### **Maintenance for BHP Tabletops**

Wipe the BHP tabletop with a cloth and lukewarm water.

Wipe the surface with a clean, dry cloth.

For a more thorough cleaning, you can use a few drops of dishwashing liquid.

Wipe it afterwards with a clean, moist cloth and finally with a clean, dry cloth.

Do not use scouring powder or nylon sponges as these will fade or scratch the laminate.

In case of any light damage to the bamboo-core edge, sand it gently and spread a subtle amount of furniture oil.

### **Maintenance for acrylic glass surfaces**

Clean Breath-Guards with warm water and mild soap and rinse thoroughly with water.

Dry with soft cloth to prevent water spots.

You can also clean and polish with cleaners made specifically for acrylic, like Novus #1 or Brilliance.

Dry with a soft sponge to prevent water spots.

#### **Attention:**

Never use abrasive or highly alkaline cleansers.

Never scrape with razor blades or other sharp instruments.

Never use benzene, acetone, or carbon tetrachloride.

Never use cleaners such as Windex or 409.

Ensure the prevention of moisture, liquid or dirt does not get into mechanism

### **Maintenance for Quick Cover woven PVC mesh** (not including custom PVC-printed covers)

Wash with dishwashing liquid and rinse with lukewarm water.

Dry in open air.

### **Maintenance for Cordura fabric (canopy covers)**

Wash on low temperature setting using mild detergent.

Either air dry or dry on low setting.

Avoid chlorine or bleach based cleansers.

**E-mail: [info@mogogo-buffet.com](mailto:info@mogogo-buffet.com)**

**Attn: Service department.**