

# EDGE CHIP WARRANTY

★ LIFETIME ★

YOUR CONFIDENCE ASSURED



**PERIOD OF COVER:** Products covered on a lifetime basis from the date of invoice of the original order whilst the product is in use.

**PRODUCTS COVERED:** The Steelite International Global Lifetime Edge-Chip Warranty guarantees all Performance and Distinction products.

**COVER DETAILS:** If the product edge-chips during its service life then the product will be replaced. Our warranty applies when the product has been used under normal food service\* conditions comprising refrigeration, serving, conveyance, washing and secure storage and used in accordance with Steelite International handling instructions.

The warranty does not extend to other types of breakage and the validity of the warranty claim is at the sole discretion of Steelite International.

**REGISTRATION:** The warranty registration form must be completed at time of purchase to cover purchased product under the Lifetime Warranty.

**CLAIMS:** Any claim pieces must be retained by the customer and returned to Steelite International for inspection. Information about the claim must be supplied and the venue where the damage occurred should be made available for inspection by Steelite International or its representative. Claims are only valid when made by the original customer at the location stated in the original registration.

\*Definition of normal food service use: includes only refrigeration, serving, washing and storage. Use in an oven or under a grill, but excluding pizza ovens.

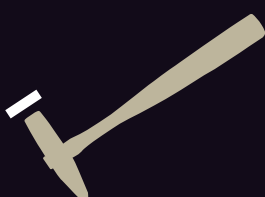
The edge-chip warranty does NOT include: Chips/breakage/cracking to:  
1. The handles, lugs or knobs on cups, mugs, jugs, tea/coffee pots and other hollow-ware items. 2. The verges of tea/coffee pots.  
3. The spouts of tea/coffee pots or jugs.



www.steelite.com

This commitment to quality excellence ultimately results in product that you will replace less often – great for your kitchen, great for your long term costs and great for the environment.

# EDGE CHIP WARRANTY



★ L I F E T I M E ★

We have not only extended our edge-chip warranty to lifetime but it is now available on every item within the Performance and Distinction range, no exception.

Freeport Plus NAT17405  
Steelite International plc.  
Orme Street  
Stoke-on-Trent  
ST6 3RB  
ENGLAND



**The Steelite International Lifetime Edge-Chip Warranty is your assurance that all Performance and Distinction products manufactured in our UK factory are fit for purpose.**

**Why Steelite International?**

- Steelite International has ISO 9001 and ISO14001 Certifications
- We only use the finest ingredients to create a unique formula
- Our product is 100% Made In England
- Every product passes up to 53 different quality checks
- We combine a highly skilled workforce with modern technology



**Why Performance & Distinction?**

- All products are made with high alumina content to ensure ultimate strength
- ISO registered suppliers ensure consistent material and product quality
- New low-temperature glaze provides excellent product finish
- Engineered design ensures maximum performance

Each piece is inspected, examined and tested so you can be confident it will withstand the rigours of the modern commercial kitchen and remain chip free.

Have confidence in your investment. Our products are built to last, and last, and last...



Every time you serve a customer with a Performance or Distinction cup or mug relax in the confidence that the handle has gone through 7 different quality checks to ensure it stays where it belongs – on the cup!



Stackable shapes resulting in space saving solutions! Plus fully glazed base minimizes contact – preventing damage and wear.



Our products offer complete versatility. However you work, be confident our products work with you.



Performance and Distinction products withstand temperature fluctuations of up to 350°F! Work with our products and work with confidence.



Piping hot main course, ice-chilled desserts – serve your food as it is meant to be served.



All products have great stain resistance which means you can work comfortably with any foodstuff time and time again... without leaving a trace.



Exclusive new low-temperature glaze is great for your presentation and great for the environment.



Our products withstand the dishwasher better than most and they still go back for more again, and again, and again...

REGISTRATION FORM



Name of Customer: .....  
 Title ..... Contact: .....  
 Address: .....  
 .....  
 ..... Postcode: .....  
 Telephone No: ..... Fax No: .....  
 Email Address: .....  
 Date of Purchase: ..... Pattern(s): .....  
 .....  
 Name of Distributor: .....  
 Contact: ..... Title: .....  
 Address: .....  
 .....  
 ..... Postcode: .....  
 Telephone No: ..... Fax No: .....  
 Email Address: .....  
 Distributor Invoice No: .....

By submitting this registration form you are indicating your consent to receive news and offers from Steelite by post, email or text. If you do not wish to be contacted in this way, please tick this box